



WELFARE CONTACT DETAILS

Emergency

Please find below contact details in case of emergency.

Organisation	Contact Details	Website
NSPCC – 24hr helpline	Phone: 0808 800 5000	www.nspcc.org.uk
England Hockey Lead Child Welfare Officer	Phone: 01908 544 644, Email: childwelfare@englandhockey.org Address: The National Hockey Stadium Silbury Boulevard Milton Keynes MK9 1HA	www.englandhockey.co.uk
Club Welfare Officer Dee Webb	07746474549 DWebb@st-marys-shaftesbury.co.uk	
Local Authority Children's Social Care Dept (Social Services) – ask for Duty Manager	01258 472652	www.everychildmatters.gov.uk/socialcare/safeguarding/lscb/
Police (Child Protection Team)	In an emergency phone 999	
Samaritans (will hold the Social Services Duty Officers contact details in an emergency)	Phone: 08457 90 90 90	www.samaritans.org

England Hockey's Safeguarding and Protecting Young People Policy

Useful Contact Details – Help, support and advice

The following organisations offer specialist support and advice to young people, parents, individuals and organisations.

Organisation	Contact details	Website	Further information
NSPCC – Child Protection in Sport Unit	Phone: 01162 347278 Email: cpsu@nspcc.org.uk	www.thecpsu.org.uk	Sport specific advice on safeguarding and protecting young people.
NSPCC – 24hr helpline	Phone: 0808 800 5000	www.nspcc.org.uk	National Society for the Protection of Children.
Victim Support	Phone: 0845 3030 900	www.victimsupport.org.uk	Provide emotional support, information and practical advice for victims and witnesses.
The British Association of Counselling and Psychotherapy	Phone: 0870 443 5252	www.bacp.co.uk	
Local Safeguarding Children's Board		www.everychildmatters.gov.uk/socialcare/safeguarding/lscb/	Education and training opportunity.
Government Guidance		www.everychildmatters.gov.uk	Government guidance on safeguarding and protecting young people.

Useful Contact Details – Advice for children and young people

Organisation	Contact Details	Website	Further Information
There4Me	Phone: 0808 800 5000	www.there4me.com	Support and advice for 12–16 year olds from the NSPCC.
Childline	Phone: 0800 1111	www.childline.org.uk	Free helpline for children and young people.
Kidscape	Phone: 0207 730 3300	www.kidscape.org.uk	Support on bullying.